Overview

With the SmartHub mobile App, you can receive notifications from your SmartHub provider, pay your bills, report problems with your service, and contact your provider, all from your iPhone.
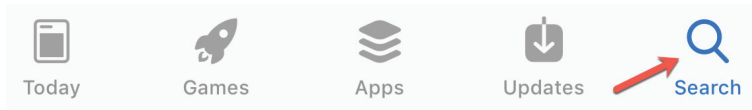
Getting started is easy – you just need to install the app and log in. It's that simple.

Install SmartHub

Step 1: On your iPhone, tap the **App Store icon** to access the App Store.
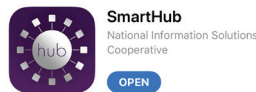
Step 2: Tap the Search button at the bottom of the screen and type "SmartHub" into the search bar.

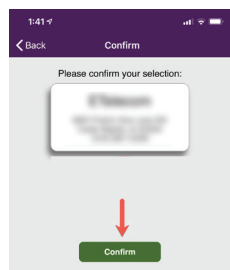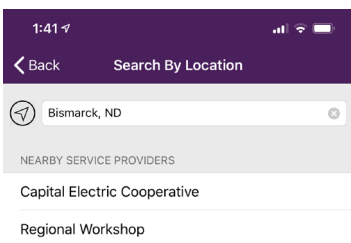**Step 3:** In the search results, tap on the "**Get**" button to install.

SmartHub
National Information Solutions Cooperative
GET

Step 4: After the app has installed, click the "**Open**" button.

SmartHub
National Information Solutions Cooperative
OPEN

Step 5: After SmartHub opens to the initial launch screen, tap the appropriate button to search for your provider by either "**Location**" or "**Name**". Enter any information required.

By Location   By Name

Step 6: After the search results appear, tap your provider's name on the list presented. Then tap the "**Confirm**" button to confirm your choice of provider.

Step 7: When the SmartHub login screen appears, you will continue to register your new account using the instructions below.

Register a SmartHub Account

If you already have a SmartHub account, you can simply login using your existing email address and password. If you don't have a registered SmartHub account, you can register using the steps below.
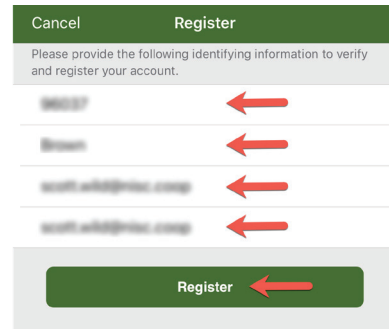
Step 1: From the SmartHub login screen, tap the New User button in the upper right.

New User

Step 2: On the registration screen, fill in the following:
- Account number (found on your bill)
- Last name or company name (exactly as it is on the bill)
- Type in an email address you'd like to associate with your SmartHub account and notifications.
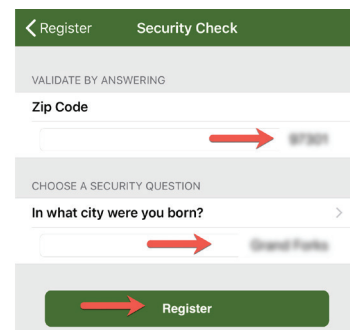
Click the "**Register**" button

Step 3: On the security check screen, answer all of the security questions on the screen.

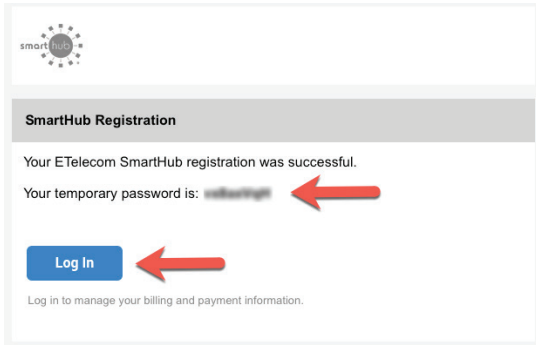**NOTE**: The number and type of questions may vary from provider to provider.

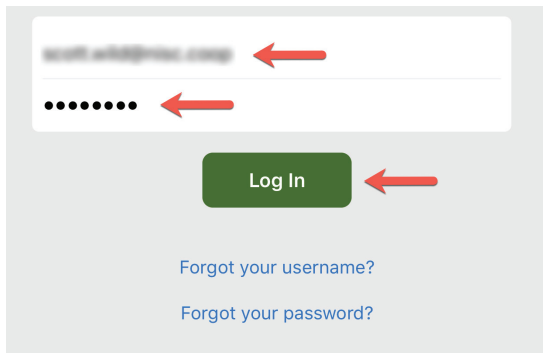Click the "**Register**" button again

Step 4: After you have clicked the registation button, you will receive a temporary password at the email you used to register your SmartHub account.

SmartHub Registration

Your ETelecom SmartHub registration was successful.
Your temporary password is:

Log In

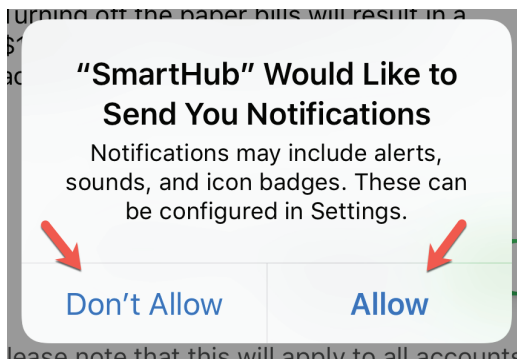Log in to manage your billing and payment information.

Step 5: At the SmartHub app login screen, use your email address that you registered with and the temporary password that was sent to that address to login.

Click the "**Log In**" button

Log In
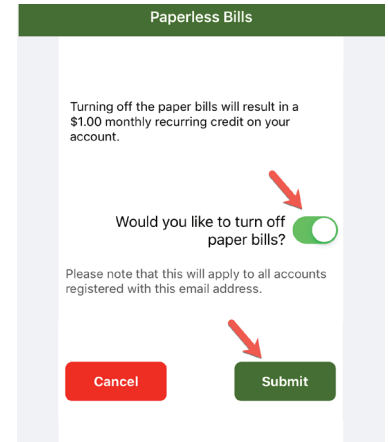
Forgot your username?
Forgot your password?

Step 6: The first time you log in, you'll be asked if you would like to allow SmartHub to send you notifications on your iPhone.

Click the "**Allow**" or "**Don't Allow**" button

"SmartHub" Would Like to Send You Notifications

Notifications may include alerts, sounds, and icon badges. These can be configured in Settings.

Don't Allow   Allow

Step 7: During your first log in, some providers will ask you if you would like to switch to paperless bill. This will vary from provider to provider.

If you wish to go paperless, leave the toggle as it is set and click the "Submit" button.

Paperless Bills

Turning off the paper bills will result in a $1.00 monthly recurring credit on your account.

Would you like to turn off paper bills?

Please note that this will apply to all accounts registered with this email address.

Cancel   Submit

Step 8: Congratulations! You have successfully installed the app and registered your SmartHub account.

NOTE: The icons on the home screen in the app will vary from provider to provider depending on what services they offer.

Start to browse through the features to learn all of the ways that SmartHub can save you time and money!

Log Out

Bill & Pay   Contact Us   Map
Settings   Report a Problem   My Usage
Facebook   You Tube   Instagram
Twitter

⌃ Notifications